

QUALITY POLICY D-DIR04-Quality Policy-R04-05.03.25



At Microtecnica Trevisana we are committed to ensuring the quality of our products, as a partner for companies that are interested in finding a reliable supplier, over time, of precision turned metal parts made to specific designs, radiator accessories (plugs, valves and reductions for radiators) and ball bearings.

At Microtecnica Trevisana we work every day to meet customer's needs in terms of:

- high product quality;
- absence of non-conformity, thanks to extensive internal interception activity;
- high production efficiency and prices aligned with production costs;
- flexibility;
- short response times;
- compliance with documentary requirements.

In a **constantly evolving industry**, we believe that this commitment can only be achieved through **continuous improvement and training** and, therefore, through specific internal management procedures and systems. For this reason, we have adopted a Quality Management System according to the **UNI EN ISO 9001:2015** Standard, as a tool for improving our controlling business processes, to ensure excellent performance and compliance with requirements, including legislative ones. We continue to confirm this commitment year after year with the constant renewal of the certification of compliance with this system, subject to verification by the control body.

Improving also means acquiring **new specializations and skills**. For this reason we have decided to also implement the UNI EN ISO 9100:2016 Certification, i.e. the Quality Certification for the Aerospace Sector, thus expanding the number of sectors in which we are active. For the next years, we are planning to achieve further certifications, such as the IAFT 16949:2016 Standard for the automotive sector and ISO14001:2015 for the environmental management system (EMS). With the aim of continuously improving business processes, at Microtecnica Trevisana SRL we are also implementing new systems and new procedures for:

- reducing waste of produced materials;
- increasing the production efficiency;
- reducing and optimizing set-up times;
- continuously improving response times to customers;
- continuing to take part in ongoing training programs for the internal team.

To this end, at Microtecnica Trevisana SRL we ensure our maximum commitment in keeping active:

- a path for continuously increasing the production efficiency;
- a major investment plan for infrastructure and machinery;
- a specific training plan for managers, with the aim of increasing transversal skills;
- continuous recruiting of professional figures in line with company needs, with adequate specific training.

In Microtecnica Trevisana SRL, we are also committed to complying with all current regulations regarding **safety in the** workplace and respect for the environment.

Our company is committed to sustainability and has set the goal of **meeting all the requirements of the United Nations 2030 Agenda** across social, environmental, and economic dimensions, striving to prevent the degradation of the Earth's ecosystem in the years ahead.

The aim is to promote actions, at all company levels, on the subject of:

- environmental sustainability, to ensure the conservation and survival of ecosystems;
- **social sustainability**, to respect equality without any form of discrimination;
- **economic sustainability**, to ensure the ability to maintain an economic system capable of producing income and work in a lasting manner.

To achieve this, we are dedicated to **engaging our suppliers** in continuous improvement and growth processes, aiming to enhance the quality of the products they provide and optimize efficiency. To this end, we adopt dynamic management and continuous monitoring, encompassing evaluation, control, and the management of technical specifications and procurement documentation.