Microtecnica Trevisana SINCE 1968

UNI EN ISO 9001:2015
EN 9100:2018

QUALITY POLICY

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At Microtecnica Trevisana SRL, we are committed every day to ensuring quality, reliability, and safety of the finished product in the production of precision turned metal parts manufactured according to customer drawings and accessories for radiators (caps and valves).

Management considers Quality, Safety, Health, and Customer Satisfaction as key elements for the success and growth of the company. For this reason, we work every day to guarantee and constantly improve:

- fast and timely **response times;**
- organizational and production **flexibility;**
- **production efficiency,** through constant machine maintenance, investment in technology and robotization, and continuous team training;
- **high quality and reliability** of the product;
- **prevention of non-conformities**, through effective control systems and proper, monitored management of measuring instruments;
- **full compliance with applicable requirements** (documentary, regulatory, contractual, and customer requirements);
- **punctuality and reliability of service,** with timely responses to customers and deliveries on schedule, thanks to continuous optimization of setup and production times;
- **health and safety** during the production processes;
- **reduction of waste and scrap;**
- **continuous training and skills development;**
- continuous monitoring of the **supplier base**.

To ensure continuous improvement, we have adopted since many years a Quality Management System compliant with the **UNI EN ISO 9001:2015** Standard, which is subject to periodic audits and renewals. This system represents a key tool to improve the control of our company processes, ensuring high performance and structured and efficient procedures. Evolving also means acquiring **new specializations and skills**, which is why we decided to implement the **EN 9100:2018** certification for the **Aerospace Sector**, obtained in February 2026. This certification places particular focus on product safety, the prevention of counterfeit parts, and risk management.

At Microtecnica Trevisana SRL, we are also committed to complying with all current regulations on **health, safety in the workplace, and respect for the environment.** We therefore follow the principles outlined in the **United Nations 2030 Agenda and ESG criteria** in social, environmental, and governance terms.

- From an environmental perspective, **we are committed to reducing our impact** by working to reduce waste and scrap, optimize resource consumption, and exploring alternative materials. In 2025, we began analyzing and continuously monitoring of the company's **Carbon and Water Footprint** with the aim of reducing our impact. Our goal is to draft our first **Sustainability Report**.

- From a social perspective, we consider training to be a fundamental element for personal growth. We constantly run **training programs** for our team. We have also defined a solid corporate welfare policy.

- Finally, we believe in serious, reliable, and transparent governance, focused on responsibility and ethics. To support this commitment, in 2025 we adopted the Organizational Model pursuant to **Legislative Decree 231/2001**, with the drafting of the related **Code of Ethics 231**, which is monitored over time.

This Quality Policy is disseminated, understood, and applied at all levels of the organization and made available to all stakeholders as a reference for defining measurable corporate objectives and for continuous improvement.

Date: March 18, 2026

Directors & Owners: Paola De Vidi Paolo De Vidi